

April 1, 2016

Addressee's Name
Addressee's Title
Company Name
Mailing Address
City, State ZIP

Dear Customer,

Hewlett Packard Enterprise is announcing product obsolescence of HP Continuous Delivery Automation. For this reason we are announcing end of sale for the last 2 versions of this product 1.2x & 1.3x, effective as of the date set forth below.

This letter is for HP Continuous Delivery Automation support customers worldwide, to inform you of our product obsolescence plans.

End of Sale & End of Support

HPE is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Continuous Delivery Automation products. Please read below for key timelines and support options that are now available to you:

DATE	PROGRAM ACTIVITY
Apr 01, 2016	End of Sale customer announcement
Jun 01, 2016	End of Sale (no longer orderable or available for purchase)
Previously announced support timeline	
Apr 30, 2016	End of Committed Support for Continuous Delivery Automation 1.2x
Apr 30, 2018	End of Extended Support for Continuous Delivery Automation 1.2x
Apr 30, 2022	End of Self-Help Support with Rights to New Versions for Continuous Delivery Automation 1.2x
Aug 31, 2016	End of Committed Support for Continuous Delivery Automation 1.3x
Aug 31, 2018	End of Extended Support for Continuous Delivery Automation 1.3x
Aug 31, 2022	End of Self-Help Support with Rights to New Versions for Continuous Delivery Automation 1.3x



Please note that all HP Continuous Delivery Automation 1.2x & 1.3x customers with active support contracts are eligible to migrate to HP Codar 1.6x. To be able to migrate to HP Codar, your support contract has to be updated. Once this is done, you will receive an Entitlement Order Number (EON) that is needed to request your new HP Codar licences through MyUpdates. Please visit the My Updates portal at hpe.com/software/updates.

While these HP Continuous Delivery Automation 1.2x & 1.3x versions may continue to meet your immediate needs, HPE recommends that all customers migrate to HP Codar 1.6x .

Please refer to Appendix A for definition of terms for product obsolescence and Appendix B for the list of affected HP Continuous Delivery Automation 1.2x & 1.3x product numbers.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HPE sales representative or HPE business partner. When providing information, please include your name, country, phone number, company name, product number and your HPE service agreement identifier or HPE system handle.

In addition, for technical assistance and information, please visit Software Support Online: hpe.com/software/support

HPE once again wishes to thank you for choosing HP Continuous Delivery Automation 1.2x & 1.3x We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,
Hewlett Packard Enterprise



Appendix A: Definitions

This product version obsolescence is covered by version 5 of our Release & Support policy. Definitions of terms are provided by the product version obsolescence guidelines documented at hpe.com/software/support-lifecycle

Product Support

Product Support is the reactive engagement of regional support resources (Support Center) and division support resources (Lab), in accordance with your purchased support plan, for the resolution of product defects, plus product enhancements for a specific product version. This includes investigation of newly reported defects and if appropriate, development of defect fixes and making these available for customers via patches. The HPE product teams (Lab) will review and either approve or deny requests for defect fixes and enhancements (including additional support for newly-released operating system versions).

While HPE investigates all problems and issues raised for products covered under Product Support, customers may be required to install the most current version or patches as part of the troubleshooting process.

Version Maturity may apply to specific versions of HPE products. Version Maturity means that, for a specific product version, no further enhancements or changes to functionality is planned, nor are any further platform refreshes planned in order to update that product version to support current or future operating systems, operating system versions or hardware platforms.

End of Committed Support Date

End of Committed Support (EOCS) Date is the last date software maintenance, installation and configuration assistance, and other standard support services will be accepted for the specified product release (as specified by the version numbering). EOCS also means the last date Software Change Requests (SCRs) will be accepted for a specified Version of a Product. After the EOCS date, all SCRs will be planned for future versions, as applicable. Current patches for the version of the product reaching EOCS will remain available for electronic download for a reasonable period of time.

End of Extended Support Date

Extended Support is provided for an additional 2 years after EOCS Date. Extended Support consists of web-based access to the online support Knowledge Base, which contains technical information for HPE products



including white papers, existing patches and known problems for a specific product version.

Extended Support is limited to:

- Around the clock self-solve support
- Access to technical support engineers

Access to existing patches and hot-fixes created while the product version was in Committed Support. No new enhancement requests, patches, fixes, document changes or platform certifications will be made for product versions in Extended Support.

Self-Help Support with Rights to New Versions

Self-Help Support with Rights to New Version is an integral component of all software support contracts. Self-Help Support with Rights to New Versions consists of web-based access to the online support Knowledge Base, which contains technical information for HPE products including white papers, existing patches and known problems for a specific product version. Upon the expiration of Extended Support for a product or product version, and for which a successor product or product version is commercially available, HPE offers a minimum of four (4) years of Self-Help Support with Rights to New Versions.

Dependent Components and Third-Party Products

In some instances support for specific HPE product(s) and/or version(s) may run longer than the support for underlying operating system(s), adjacent/integrated application(s) or version(s). In this event, it is HPE's intent to communicate with affected HPE product/product version customers in a timely manner. However, there are cases where HPE does not receive notification of the End-of-Support for these products (operating system(s) or adjacent/integrated application(s), or version(s)) in advance of the general public. In any case, should the underlying operating system(s), adjacent/integrated application(s) or version(s) become unsupported by its developer, support for the affected HPE product/product versions will immediately be limited to self-solve support available through Software Support Online, and Telephone Support associated with questions concerning a product's/product version's functionality and/or interoperability in line with the said product's/product version's original parameters/requirements at the time of release. Any product updates and/or fixes will be limited to those already available. No additional updates, patches or fixes will be engineered. Should said product/product version operate or integrate with other still supported, underlying operating system(s), adjacent/integrated application(s) or version(s), support for said product/product version on any remaining supported platform(s), supported adjacent/integrated application(s), or supported version(s) will

continue unaffected, or through the planned End-of-Support date, if one has been announced.

Appendix B: Affected Product SKUs

SKU	PRODUCT DESCRIPTION
TF779AAE	HP CDA per App Model 5-Pack SW E-LTU
TE029AAE	HP CDA per Foundation Svr Inst SW E-LTU
TE030AAE	HP CDA per Application Type SW E-LTU
TE031AAE	HP CDA Found Svr Int w/Chef SW E-LTU
TE032AAE	HP CDA Found Svr Int w/Nagios SW E-LTU
TJ637AAE	HP CDA Add-on InfProv 100OSIPk SW E-LTU
TD999CA	HP Cont Delivery Auto 1.20 Eng SW Media
TD999CAE	HP Cont DeliveryAuto 1.20 Eng SW E-Media
TD999CD	HP Cont Delivery Auto 1.20 Grm SW Media
TD999CDE	HP Cont DeliveryAuto 1.20 Grm SW E-Media
TD999CE	HP Cont Delivery Auto 1.20 Spa SW Media
TD999CEE	HP Cont DeliveryAuto 1.20 Spa SW E-Media
TD999CF	HP Cont Delivery Auto 1.20 Fre SW Media
TD999CFE	HP Cont DeliveryAuto 1.20 Fre SW E-Media
TD999CI	HP Cont Delivery Auto 1.20 Dan SW Media
TD999CIE	HP Cont DeliveryAuto 1.20 Dan SW E-Media
TD999CJ	HP Cont Delivery Auto 1.20 Jpn SW Media
TD999CJE	HP Cont DeliveryAuto 1.20 Jpn SW E-Media
TD999CK	HP Cont Delivery Auto 1.20 Kor SW Media
TD999CKE	HP Cont DeliveryAuto 1.20 Kor SW E-Media
TD999CS	HP Cont Delivery Auto 1.20 S.Ch SW Media
TD999CSE	HP Cont DelvryyAuto 1.20 S.Ch SW E-Media
TD999DA	HP Cont Delivery Auto 1.30 Eng SW Media
TD999DAE	HP Cont DeliveryAuto 1.30 Eng SW E-Media
TD999DD	HP Cont Delivery Auto 1.30 Grm SW Media
TD999DDE	HP Cont DeliveryAuto 1.30 Grm SW E-Media
TD999DE	HP Cont Delivery Auto 1.30 Spa SW Media
TD999DEE	HP Cont DeliveryAuto 1.30 Spa SW E-Media



TD999DF	HP Cont Delivery Auto 1.30 Fre SW Media
TD999DFE	HP Cont DeliveryAuto 1.30 Fre SW E-Media
TD999DI	HP Cont Delivery Auto 1.30 Dan SW Media
TD999DIE	HP Cont DeliveryAuto 1.30 Dan SW E-Media
TD999DJ	HP Cont Delivery Auto 1.30 Jpn SW Media
TD999DJE	HP Cont DeliveryAuto 1.30 Jpn SW E-Media
TD999DK	HP Cont Delivery Auto 1.30 Kor SW Media
TD999DKE	HP Cont DeliveryAuto 1.30 Kor SW E-Media
TD999DS	HP Cont Delivery Auto 1.30 S.Ch SW Media
TD999DSE	HP Cont DelvryyAuto 1.30 S.Ch SW E-Media